



Quality Policy Statement

The Executive Management and all personnel of the Adler and Allan Group of companies fully committed to a comprehensive and developing policy of assuring the supply of quality goods, processes, and services in accordance with the Company's organisational goals, the expectations and needs of all clients and interested parties in all spheres of the company's activities and operations.

The Company's Quality Management System is certified to BS EN ISO 9001:2015. Adler and Allan Ltd only, are also accredited to ISO/IEC 17020:2012 and ISO/IEC 17025:2005.

Adler and Allan's objectives are to: -

- Continually monitor our performance to enhance customer satisfaction.
- Work with all our interested parties to continually improve our management systems.
- Comply with all legislation and regulation that is specific to our business activities.
- To use risk-based thinking and techniques to achieve and improve our management systems.
- Increase personnel competency and awareness in the management systems.
- Promote an honest and transparent business culture which includes consultation and collaborative working with employees to effect change.
- Ensuring the effective implementation of the Quality Policy, System, and Procedures at all levels of the organization.

The Directors and Senior Management accept the total responsibility for the provision of qualified and experienced management, personnel and skilled engineers, suitable resources, documented working practices and procedures to ensure all contract commitments are both efficiently and effectively expedited and achieved.

The Directors have appointed a Group Quality Manager with responsibility for the continuity of the Management System including the continual review of company policies and procedures in line with our current business activities to ensure effective and full compliance with International Standards for Quality Management Systems.

The company's Quality Policy is a corporate statement regarding quality of product, goods, processes, and services, which is entirely supported by the Directors, all management and personnel within the Adler and Allan Group of companies.

This Policy is reviewed annually.

Signed:



Position: Executive Chairman

Date: **May 2024**